

Momentum Metropolitan Services

Job Role Profile/Purpose	Platform Technical Specialist: Middleware: Jira Engineer	
Business Unit	Infrastructure & Operations	
Location	Ghansoli - Navi Mumbai	
Total Experience	5-7 years	
Domain/Vertical	Insurance and / or Finance (preferred)	
Qualifications	Educational	MSc/MCS/BE: Information Technology
	Certifications	Java specific courses
Relevant Experience	<ul style="list-style-type: none"> • Minimum 5-7 Years similar experience – (Tomcat, Apache, Java experience – JIRA Atlassian, Administrator knowledge on Jira Atlassian, Confluence and Bitbucket (Install, upgrade, troubleshooting) • Experience with authorization (access controls, roles. Permission) models 	
Responsibilities	<p>Key accountabilities/KRAs/KPIs:</p> <ul style="list-style-type: none"> • Role is 100% backend System Administration • Build, operate, maintain, and troubleshoot Platform infrastructure ensuring adherence to SAL and security standards. • Proactive Operational support by implementing monitoring and automation. • Ensure Operational Excellence by monitoring system stability to identify errors, and liaise with the relevant stakeholder to investigate, assess the impact, OS: Solid Linux (*nix) and Windows administration and automation and recommend sustainable solutions to resolve the error. • Providing authoritative, expertise and advise to clients and internal\external stakeholders. • Creation and Implementation of changes and maintenance activities, including patching / upgrades, management of privileged access • Collaborate with team members to improve the engineering tools, systems and procedures, and security. • Maintaining documentation related to Operational processes and procedures • Providing after-hours rotational standby for 24/7 Operational support. 	
Skills & Competencies <i>(Technical & Behavioural – Characteristics, Proficiencies etc.)</i>	Technical	<p>Mandatory:</p> <ul style="list-style-type: none"> • Deep understanding of application server technologies (Tomcat, Apache, etc) and the deep dive and troubleshooting on the application server technologies (under the hood or bonnet of Jira) • Analysing Apache HTTP Server and IIS logs

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		<ul style="list-style-type: none"> • OS: Solid Linux (*nix) administration and automation skills • 5 Years job related experience (Tomcat, Apache, Java experience – JIRA Atlassian, Administrator knowledge on Jira Atlassian, Confluence and Bitbucket (Install, upgrade, troubleshooting) • Experience with authorization (access controls, roles. Permission) models • Good understanding of OAuth based authentication, SSL (Secure Socket Layer) etc and fair understanding of other authentication mechanisms such as SSO • Parsing JSON logs • Experience with APIs and REST calls. <hr/> <ul style="list-style-type: none"> • Networks: Fundamentals • Understand WebSphere is an advantage • Languages: Python, JavaScript, *nix shell scripting • Configuration and Deployment tools: Ansible • Continuous integration tools: Jenkins, Gitlab, • Source control tools / techniques: Subversion, Git • Artefact management tools: Nexus, Artifactory, Sinopia • Monitoring: Monitoring and trending metrics utilizing ELK and TICK stacks • Database: DB2, Oracle, PostgreSQL, MSSQL • Servers: Nginx, • Public cloud: AWS (AMAZON WEB SERVICES), Azure <hr/> <ul style="list-style-type: none"> • Excellent problem solving, organisational and communication skills. • System analysis skills. • Must be willing to work after hours and perform standby duties on multiple applications; (WAS, MQ WebLogic) • Must be able to work under pressure. • Must be a team player and able to build relationships. • Must be detail oriented • Continuously develop own expertise in terms of professional, industry and legislation knowledge • Participate and contribute to a culture which builds rewarding relationships, facilitates feedback and provides exceptional client service.
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**Soft skills/
Competencies**